


ACER

 Agency for the Cooperation
of Energy Regulators

REMIT mail and Q&A Overview

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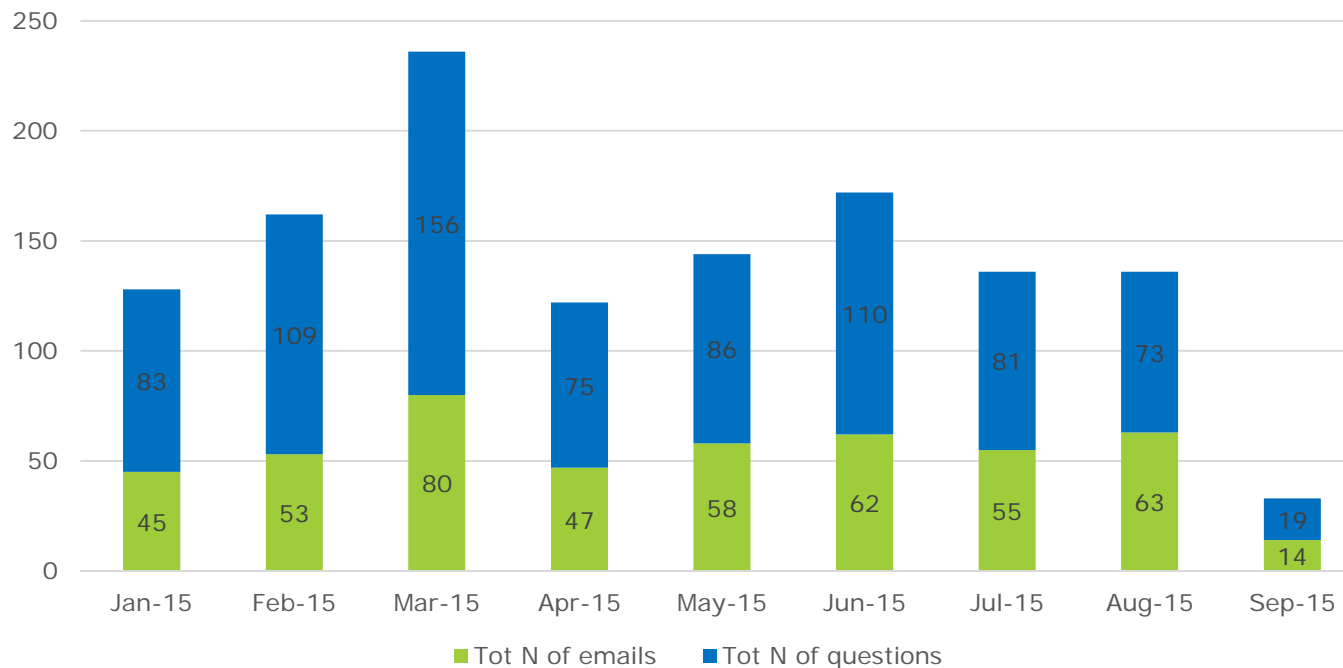
**10th REMIT Public workshop
Ljubljana, 8 September 2015**

REMITmail overview

- Overview of total number of questions received in last years:

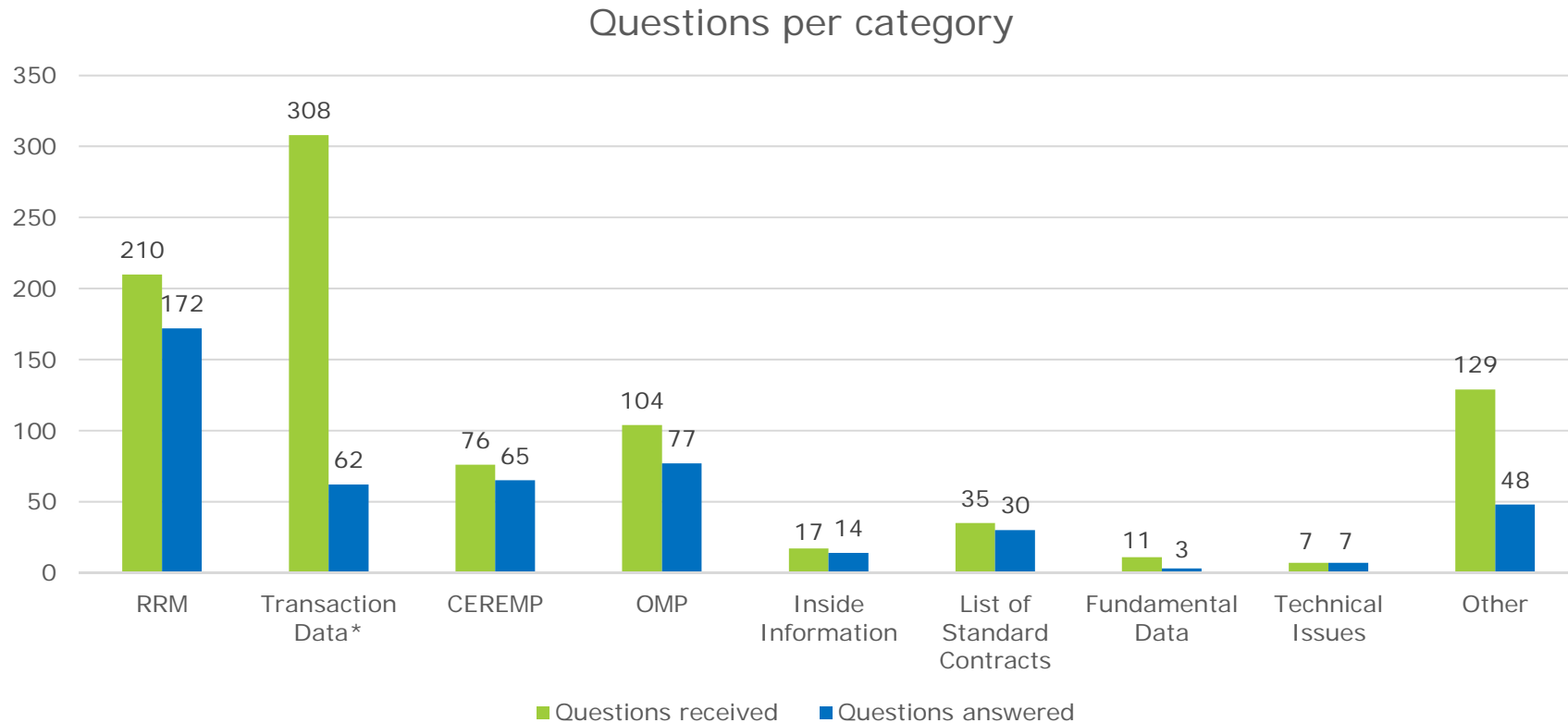
Year	2013	2014	2015
Total no of Questions	52	83	897

- Overview of total number of questions and emails received in REMITmail in 2015:



REMITmail overview

- Overview of total number of questions received per topic via REMIT Functional Mailboxes:



Q&A Edition	Published in	Nb of questions
1 st	December 2011	23
2 nd	November 2013	27
3 rd to 8 th	January to July 2015	33 to 116
9 th	August 2015	123

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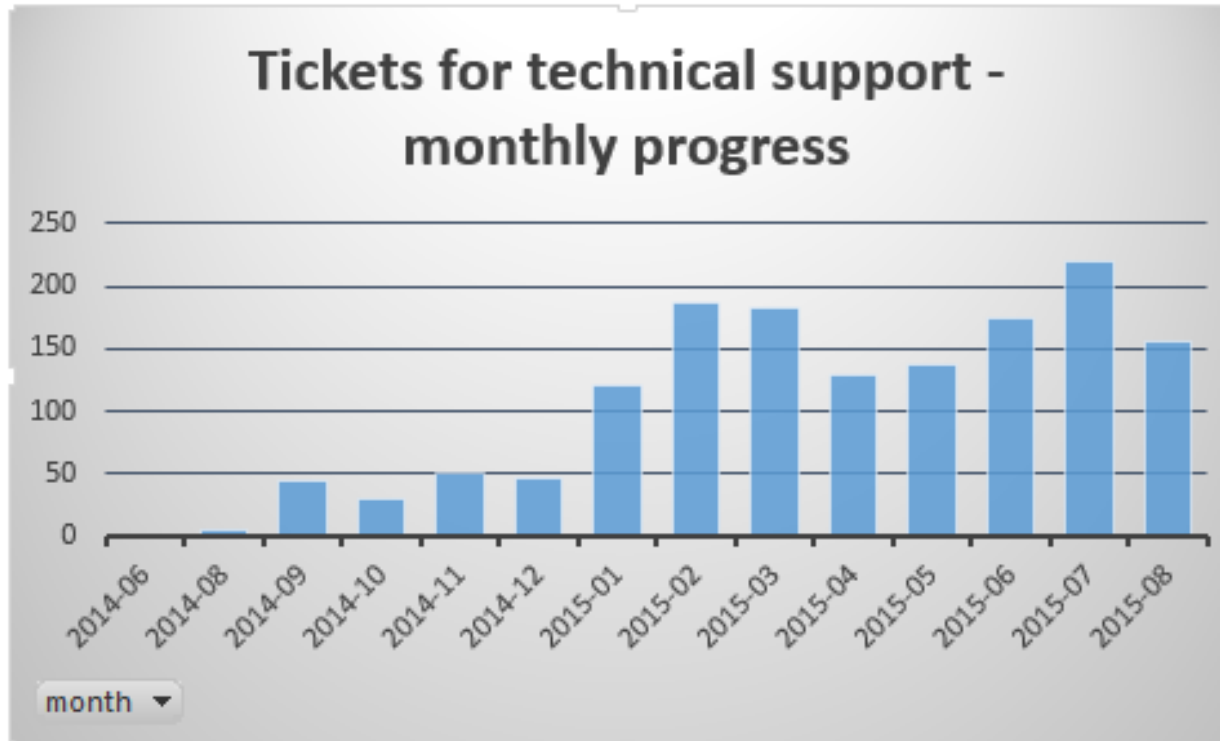
REMIT: CSD Statistics

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CSD yearly statistics



	Total
# technical tickets	1480
#closed tickets	1256
# open tickets	224

Thank you for your attention!



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