Slovenia-Ljubljana: The provision of maintenance and development services for the IT applications of the Agency for the Cooperation of Energy Regulators

2016/S 146-262825

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)
Agency for the Cooperation of Energy Regulators
Trg republike 3
For the attention of: Ms Mateja Vavtar
SI-1000 Ljubljana
Slovenia
Telephone: +386 82053400
E-mail: ACER-OP-ADMIN-07-2016@acer.europa.eu
Fax: +386 82053413

Internet address(es):
General address of the contracting authority: http://www.acer.europa.eu/
Electronic access to information: http://www.acer.europa.eu/en/The_agency/Public_Procurement/Pages/Open-calls.aspx

Further information can be obtained from: The above mentioned contact point(s)
Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)
Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority
European institution/agency or international organisation

I.3) Main activity
General public services

I.4) Contract award on behalf of other contracting authorities
The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:
The provision of maintenance and development services for the IT applications of the Agency for the Cooperation of Energy Regulators.

II.1.2) Type of contract and location of works, place of delivery or of performance
Services
Service category No 7: Computer and related services
Main site or location of works, place of delivery or of performance: Contractor’s premises.
II.1.3) **Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

II.1.4) **Information on framework agreement**

Framework agreement with a single operator

**Duration of the framework agreement**

Duration in years: 4

**Estimated total value of purchases for the entire duration of the framework agreement**

Estimated value excluding VAT: 1 560 000 EUR

II.1.5) **Short description of the contract or purchase(s)**

The provision of services which shall provide the Agency with maintenance, support and development services for the IT applications with the aim to create, manage, and further improve the Agency's IT applications which represent a vital electronic process to deliver its tasks and to strengthen its overall communication and cooperation with its target audiences at any level.

II.1.6) **Common procurement vocabulary (CPV)**

72000000, 72212200, 72267000, 72261000, 72262000

II.1.7) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) **Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) **Information about variants**

Variants will be accepted: no

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

The framework contract will be concluded for a period of 24 months and may be renewed twice, each time for a period of 12 months (maximum duration of 4 years).

Estimated value excluding VAT:

Range: between 0,01 and 1 560 000 EUR

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts: in months: 24 (from the award of the contract)

II.3) **Duration of the contract or time limit for completion**

Duration in months: 48 (from the award of the contract)

**Information about lots**

Lot No: 1

Lot title: Maintenance, support and development services for the SharePoint applications

1) **Short description**
The provision of maintenance, support and development services for the SharePoint applications shall include, but not be limited to these only: (i) development of Web-based solutions (new applications); (ii) corrective, preventive and evolutive maintenance of existing applications and systems; (iii) system administration; and (iv) workflow design.

2) **Common procurement vocabulary (CPV)**
   72000000, 72212000, 72267000, 72261000, 72262000

3) **Quantity or scope**
The framework contract will be concluded for a period of 24 months and may be renewed twice, each time for a period of 12 months (maximum duration of 4 years).
Estimated value excluding VAT:
Range: between 0,01 and 600 000 EUR

4) **Indication about different date for duration of contract or starting/completion**
Duration in months: 48 (from the award of the contract)

5) **Additional information about lots**
Lot No: 2
Lot title: Maintenance, support and development services for the Java/PHP applications

1) **Short description**
The provision of maintenance, support and development services for the Java/PHP applications shall include, but not be limited to these only: (i) development of new Web-based applications; (ii) maintenance of developed Web-based applications; and (iii) upgrading and evolution of Web-based applications.

2) **Common procurement vocabulary (CPV)**
   72000000, 72212000, 72267000, 72261000, 72262000

3) **Quantity or scope**
The framework contract will be concluded for a period of 24 months and may be renewed twice, each time for a period of 12 months (maximum duration of 4 years).
Estimated value excluding VAT:
Range: between 0,01 and 960 000 EUR

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**
Information and formalities necessary for evaluating if the requirements are met: As described in the tender specifications and their annexes.

III.2.2) Economic and financial ability
Information and formalities necessary for evaluating if the requirements are met: As described in the tender specifications and their annexes.

III.2.3) Technical capacity
Information and formalities necessary for evaluating if the requirements are met: As described in the tender specifications and their annexes.

III.2.4) Information about reserved contracts

III.3) Conditions specific to services contracts

III.3.1) Information about a particular profession
Execution of the service is reserved to a particular profession: no

III.3.2) Staff responsible for the execution of the service
Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure
Open

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

IV.2) Award criteria

IV.2.1) Award criteria
The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction
An electronic auction will be used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:
ACER/OP/admin/07/2016.

IV.3.2) Previous publication(s) concerning the same contract
no

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document
Payable documents: no

IV.3.4) Time limit for receipt of tenders or requests to participate
14.9.2016 - 16:00

IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up
Any EU official language

IV.3.7) Minimum time frame during which the tenderer must maintain the tender
Duration in months: 6 (from the date stated for receipt of tender)
IV.3.8) **Conditions for opening of tenders**

Date: 21.9.2016 - 11:00

Place:
Agency for the Cooperation of Energy Regulators, Trg republike 3, XII floor, SI-1000 Ljubljana, SLOVENIA.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: Tenderers wishing to attend the opening session must send an e-mail to ACER-OP-ADMIN-07-2016@acer.europa.eu at least 48 hours before the day of the opening, quoting the reference number of this tender.

A maximum of 1 representative per tenderer may attend the opening session and their participation will be restricted to an observer role.

This representative should give evidence of his legal capacity for attending the opening session (legal representative of the company or person having delegation of power).

**Section VI: Complementary information**

VI.1) **Information about recurrence**
This is a recurrent procurement: no

VI.2) **Information about European Union funds**
The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

Procurement documents will be available for downloading from the website of the Agency within 2 calendar days of the publication of this contract notice. The website address to access the documents is: [http://www.acer.europa.eu/en/The_agency/Public_Procurement/Pages/Open-calls.aspx](http://www.acer.europa.eu/en/The_agency/Public_Procurement/Pages/Open-calls.aspx)

Tenderers can download the procurement documents and eventually any additional documents and information from this website. The site will be updated regularly and it is the tenderers’ responsibility to check for updates and modifications during the tendering period.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

General Court of the European Union
rue du Fort Niedergrünewald
2925 Luxembourg
Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: [http://curia.europa.eu](http://curia.europa.eu)
Fax: +352 4303-2100

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

20.7.2016