Invitation to tender no. ACER/OP/ADMIN/21/2012

Market monitoring system for the Agency’s REMIT information system (ARIS)

Answers to questions from 27 to 30

Question no. 27:

Annex I, Technical specifications - Section 15.1.C - Please elaborate on the Agency’s desired communication model in terms of contract management. Does this refer to the method of communication during the implementation of the project or is it the communication model in terms of finalizing the contracts?

Answer no. 27:

The communication model refers to the method of communication during the implementation of the project and/or of the specific contract.

Question no. 28:

Annex I, Technical specifications - Section 15.1.C - Please explain what is referred to as “the proposals for reporting” and what is meant by “the tenderer propose to report upon”.

Answer no. 28:

The “proposals for reporting” and “propose to report upon” refer to the list and content of documents the tenderer believes is appropriate to deliver to the Agency as part as its standard policy when managing projects of this nature.

Question no. 29:

Annex I A, Technical specifications - Section 3.2.1 - Standardization and amalgamation – Advanced requirements - Although the procurement process excludes the tasks described under Tier 1, 2 and 4, the advanced requirement states if the contractor has an interface, the contractor shall perform data cleansing, enriching, integrity checking and reformatting when requested by the agency. Would the agency financially compensate for the extra tasks carried out by the contractor (on a time and means basis)?

Answer no. 29:

As described in Annex I A at section 3.2.1, when an internal interface is already available, the contractor, as an advanced functionality, would need to perform data cleaning, enriching, integrity check and reformatting. All the related activities related to those functionalities can
be part of the “Product B”, or, in case the selected tenderer does not offer this functionality as part of “Product B”, in case of need, the Agency will proceed with a request for service to the winning tenderer to provide the requested functionalities in compliance with the existing interfaces. This request of service will be subject to an additional specific contract.

**Question no. 30:**

Annex I_A Technical specifications - Section 3.3.5 Alerts – Advanced requirements - Please describe the desired functionality of the alert controller to ensure the stability of the system.

**Answer no. 30:**

As described in previous answers, alert controller is a logic that is able to manage possible contention among different alerts (for instance, dependency between alerts, sequencing, etc.) in order to ensure the stability of the platform when new data are added and alerts are run.