

Ljubljana, 11.10.2012
ACER/2012/OB/sb/990

Invitation to tender no. ACER/OP/ADMIN/21/2012

Market monitoring system for the Agency's REMIT information system (ARIS)

Answer to question 31

Question no. 31:

The page 2 of the draft contract states that the terms set out in the Service Level Agreement (Annex IV) shall take precedence over those in the Contract. However this Annex IV is not included in the contract and we would be grateful if you could forward us this 4th annexure, so that the legal team could review the same and provide their acceptance.

Answer no. 31:

The terms and conditions of the Service Level Agreement are set forth in Section 8 of ANNEX I.A of the tender (Technical Specifications).

At the time of the signature of the contract, a Service Level Agreement reflecting these terms and conditions set forth in Section 8 will be drafted and will become an integral part of the contract.