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**Slovenia-Ljubljana: IT system integration services and IT consultancy  
services for the Agency for the Cooperation of Energy Regulators  
2017/S 129-262819**

**Contract notice**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Agency for the Cooperation of Energy Regulators  
Trg republike 3  
Ljubljana  
1000  
Slovenia  
Contact person: Ms M. Vavtar  
Telephone: +386 82053400  
E-mail: [ACER-OP-MIT-10-2017@acer.europa.eu](mailto:ACER-OP-MIT-10-2017@acer.europa.eu)  
Fax: +386 82053413  
NUTS code: SI041

**Internet address(es):**

Main address: <http://www.acer.europa.eu/>

**I.2) Joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://www.acer.europa.eu/en/The\\_agency/Public\\_Procurement/Pages/Open-calls.aspx](http://www.acer.europa.eu/en/The_agency/Public_Procurement/Pages/Open-calls.aspx)  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

General public services

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

IT system integration services and IT consultancy services for the Agency for the Cooperation of Energy Regulators.

**II.1.2) Main CPV code**

72200000

**II.1.3) Type of contract**

Services

II.1.4) **Short description:**

The Agency intends to enter into multiple framework contracts in cascade for the management and maintenance of the already functional and operational REMIT infrastructure and applications by means of the provision of IT system integration services under lot 1 and IT consultancy services under lot 2.

II.1.5) **Estimated total value**

Value excluding VAT: 25 000 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: yes  
Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

IT system integration services  
Lot No: 1

II.2.2) **Additional CPV code(s)**

72260000  
72240000  
72222300  
72220000

II.2.3) **Place of performance**

NUTS code: SI041

Main site or place of performance:

The principle place of performance of the contract shall be at the contractor's premises. The principal place of performance of specific contract(s) shall depend on each specific contract.

II.2.4) **Description of the procurement:**

The services covered under the contract should provide the Agency with IT system integration services which shall include central service desk, infrastructure and operations of ARIS, software development and maintenance of ARIS, project and service management of ARIS and application management of ARIS as detailed in the tender specifications.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Technical quality / Weighting: 65

Cost criterion - Name: Total reference price / Weighting: 35

II.2.6) **Estimated value**

Value excluding VAT: 20 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 96

This contract is subject to renewal: yes

Description of renewals:

The framework contract shall have an initial duration of 2 years as from date of signature and may be renewed automatically up to 3 times, each time for an additional period of 2 years. The total duration of the framework contract shall not exceed 8 years.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

IT consultancy services

Lot No: 2

II.2.2) **Additional CPV code(s)**

72222300

72220000

72266000

72246000

72224000

72600000

II.2.3) **Place of performance**

NUTS code: SI041

Main site or place of performance:

The principle place of performance of the contract shall be at the contractor's premises. The principal place of performance of specific contract(s) shall depend on each specific contract.

II.2.4) **Description of the procurement:**

The services covered under the contract should provide the Agency with (i) consulting on the implementation and operation of the Agency's REMIT information security framework; (ii) consultancy services on the implementation and operation of the ARIS quality management framework; and (iii) expert advice and support in project and service governance and management and in resolving specific issues and problems related to the development, implementation and operation of ARIS as detailed in the tender specifications.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Technical quality / Weighting: 65

Cost criterion - Name: Total reference price / Weighting: 35

II.2.6) **Estimated value**

Value excluding VAT: 5 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 96

This contract is subject to renewal: yes

Description of renewals:

The framework contract shall have an initial duration of 2 years as from date of signature and may be renewed automatically up to 3 times, each time for an additional period of 2 years. The total duration of the framework contract shall not exceed 8 years.

II.2.10) **Information about variants**

Variants will be accepted: no

**II.2.11) Information about options**

Options: no

**II.2.12) Information about electronic catalogues**

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

**Section III: Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

As specified in the procurement documents.

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

**III.1.5) Information about reserved contracts**

**III.2) Conditions related to the contract**

**III.2.1) Information about a particular profession**

**III.2.2) Contract performance conditions:**

As specified in the procurement documents.

**III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

**Section IV: Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 3

In the case of framework agreements, provide justification for any duration exceeding 4 years: Due to the complexity of the ARIS system the transition period for a new contractor is estimated at 3 years: a hand-over period of 1 year and then an adjustment period of 2 years. Further, the expected useful life of ARIS software is estimated to be at least 10 years and will remain in use for the Agency for the next years and be even further developed in the future.

**IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.1.6) Information about electronic auction**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date: 04/09/2017

Local time: 16:00

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4) Languages in which tenders or requests to participate may be submitted:**

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date: 11/09/2017

Local time: 11:00

Place:

Agency for the Cooperation of Energy Regulators, Trg republike 3, SI-1000 Ljubljana, SLOVENIA.

Information about authorised persons and opening procedure:

Tenderers wishing to attend the opening session must send an e-mail to [ACER-OP-MIT-10-2017@acer.europa.eu](mailto:ACER-OP-MIT-10-2017@acer.europa.eu) at least 48 hours before the day of the opening, quoting the reference number of this tender.

A maximum of 1 representative per tenderer may attend the opening session and their participation will be restricted to an observer role. This representative should give evidence of his legal capacity.

**Section VI: Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: no

**VI.2) Information about electronic workflows**

**VI.3) Additional information:**

Procurement documents will be available for downloading from the website of the Agency within 3 calendar days of the publication of this contract notice. The website address to access the documents is: [http://www.acer.europa.eu/en/The\\_agency/Public\\_Procurement/Pages/Open-calls.aspx](http://www.acer.europa.eu/en/The_agency/Public_Procurement/Pages/Open-calls.aspx)

Tenderers can download the procurement documents and eventually any additional documents and information from this website. The site will be updated regularly and it is the tenderer's responsibility to check for updates and modifications during the tendering period.

**VI.4) Procedures for review**

**VI.4.1) Review body**

General Court of the European Union

rue du Fort Niedergrünwald

Luxembourg

2925

Luxembourg

Telephone: +352 4303-1

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

The European Ombudsman  
1 avenue du Président Robert Schuman, PO Box 403  
Strasbourg  
67001  
France  
Telephone: +33 388172313  
E-mail: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)  
Internet address: <http://curia.europa.eu>

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

General Court of the European Union  
rue du Fort Niedergrünwald  
Luxembourg  
2925  
Luxembourg  
Telephone: +352 4303-1  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Fax: +352 4303-2100  
Internet address: <http://curia.europa.eu>

VI.5) **Date of dispatch of this notice:**

28/06/2017