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**Important - please note: this document has been produced for information purposes only. It is not legally binding. Only the traineeship notices for positions to be filled may be considered definitive.*

FREQUENTLY ASKED QUESTIONS ABOUT THE TRAINEESHIP PROGRAMME AT THE AGENCY FOR THE COOPERATION OF ENERGY REGULATORS

I applied to the Open Call for Trainees published in 2017. Should I apply again for the new Open Call published in 2019?

Yes. As the previous ACER/TRAINEE/2017/OC has been closed, if still interested in our traineeship programme; you are kindly invited to submit a new application.

During the Open Call for Trainees ACER accepts applications on a rolling basis. All applications received during the Open Call will be retained and reviewed for the selections of both spring and autumn traineeships.

When will I be informed about the outcome of my application in any case?

You will be informed if you get shortlisted for the traineeship programme. As the selection of trainees is done by means of an Open Call, your application will be retained for the full duration of the Open Call and you may get shortlisted for the traineeship programme at any time.

How are trainees selected?

We establish a list of eligible and suitable applicants whose applications, and in particular, educational background, qualifications, competences, motivations and preferences suit best the identified needs in accordance with the availability of places. Before a final decision is taken candidates might be contacted over the phone to check availability, suitability and language skills. The telephone interview is held in English. Finally, the Agency's Director selects the trainees based on the list of suitable applicants and on the number of places available.

May I submit an open/unsolicited/spontaneous application?

No. ACER does not consider open/unsolicited/spontaneous applications for traineeships. Only applications for published traineeships can be taken into consideration. The online application form is the *only* acceptable means of applying for a traineeship in ACER.

Are all applications and applicants that come to the Agency treated in the same way?

Yes. ACER applies a policy of equal opportunities and accepts applications without bias on the grounds of gender, race, colour, ethnic or social origin, genetic features, language, religion or belief, political or any other opinion, membership of a national minority, property, birth, disability, age or sexual orientation.

Is there an age limitation for applying for a traineeship at ACER?

There is no official age limit for applying for a traineeship. However, ACER's traineeship programmes are aimed at young university graduates and present an opportunity to gain initial work experience.

I come from a country that is not a Member State of the European Union; may I apply for a traineeship advertised by the Agency?

To apply for a traineeship at ACER it is mandatory to be a citizen of a Member State of the European Union.

I have a degree from a country that is not a Member State of the European Union; am I eligible for a traineeship advertised by the Agency?

Holders of university diplomas and degrees received in a country that is not a Member State of the EU should have the degree officially recognized by the start of the traineeship in one of the Member States of the European Union.

I have completed the first three years of a course lasting more than three years but will not receive my diploma until the end of my studies. Can I still apply for the traineeship programme?

No. You must have obtained your final diploma by the start of the traineeship period. ECTS points are not accepted as equivalent degree, proof of completion of the full university degree needs to be provided by the start date of the traineeship.

What language should I use in my application for a traineeship at the Agency?

Excellent knowledge of the English language is an essential requirement to do a traineeship at ACER. Applications must therefore be submitted in English. For the same reason, the documents concerning traineeships at ACER are only available in English.

Do I need to send supporting documents when I submit my application?

Yes. You have to submit the completed *ACER Application form for the traineeship programme*, including a motivation letter together with scanned copies of your University diplomas.

Do I need to send certified translations of my supporting documents?

No, this is not necessary. Diplomas (and other supporting documents) in an official language of the EU do not need to be translated (certified translations are required only in the case of non-EU languages).

I have sent my application but I discovered that I made a mistake when filling out the application form. How can I correct the mistake?

Submitting an application more than once before the closing date is possible, it will result in the latest submission being taken as the final, authoritative version. If you would like to withdraw your application, please send an email to: traineeship@acer.europa.eu

How will I know that ACER has received my application?

After submission of your application you will receive by email an acknowledgement of receipt confirming that your application has been successfully submitted.

I have been offered a traineeship. Can I postpone the starting date to a later period?

In duly justified cases it is possible to postpone the starting date without extending the end date of the traineeship. However, the minimum length of the traineeship (3 months) has to be respected.

Can the traineeship period be extended?

Trainees may be offered only once a renewal of the traineeship agreement for a subsequent period of up to six months.

Can I have a part-time traineeship?

No. All candidates who are accepted for a traineeship must work full time, which means 40 h/week.

Does ACER provide any kind of accommodation?

No. Finding and paying for accommodation is entirely your responsibility. If you are offered a traineeship we will provide you with a Welcome Pack including information on accommodation.

What is the amount of traineeship grant paid by ACER?

Trainees not receiving a salary, scholarship or other form of financial support shall be awarded a monthly grant during the traineeship period. The amount of the monthly grant shall be published in the respective call.

Does ACER cover the cost of travel from my place of residence to Ljubljana?

Trainees are entitled to a contribution towards the cost of travel between their place of residence and their place of traineeship (Ljubljana) at the beginning and end of their traineeship. To be entitled to this they must have completed at least a 3 months traineeship and have the place of residence more than 200km from Ljubljana. Travel allowance is paid half at the beginning and half at the end of the traineeship period.

Are trainees insured?

From the day on which the traineeship begins, trainees are covered by ACER against the risk of accident at work. At the latest on the first day of the traineeship period trainees must provide proof that they are covered by a sickness insurance scheme for the entire duration of their stay at the Agency (provide us with a copy of European Health Insurance Card). If a trainee fails to provide proof of the insurance, the traineeship must be terminated.

What are my prospects of securing employment at ACER after the traineeship?

Admission to a traineeship does not confer on trainees the status of temporary agents or other servants of the European Communities nor does it entail any right or priority with regard to future engagement in the Agency. Trainees cannot benefit from any privileges and immunities granted by the host country to Temporary Agents or other servants of the Agency for the Cooperation of Energy Regulators.

Temporary and Contract Agents are recruited on the basis of vacancy notices. For further information on employment, please check the Working at ACER and Current vacancies section.

Contact:

For further information, please contact – traineeship@acer.europa.eu