

Webinar presenting the Results of the Energy Retail and Consumer Protection Volume of the Market Monitoring Report

10th November 2021 / 10.00 - 11.00 am

DRAFT AGENDA		
09.45 – 10.00	Dial-in time	
10.00 - 10.05	Introductory remarks	Annegret Groebel, CEER President & ACER Board of Regulators Member
10.05 - 10:25	<p>Key findings from the Market Monitoring Report:</p> <ul style="list-style-type: none"> ➤ Retail and Consumer Protection MMR <ul style="list-style-type: none"> ▪ Deniz Erdem (CEER) and Séamus Byrne (ACER), Market Monitoring Task Force Co-Conveners ➤ Report Recommendations <ul style="list-style-type: none"> ▪ Jana Haasová Co-Chair, CEER Customers & Retail Markets WG & ACER Retail WG 	
10.25 – 10. 35	<p>What is your view on how these findings relate to future EU policy challenges and priorities?</p> <p>European Commission</p> <p>Adele Tesarova – Head of Unit – Consumers, Just Transition and Local Initiatives</p> <p>Anne Weidenbach – Policy Officer, Energy Efficiency.</p>	
10.35 – 10.50	Q&A	
10.50 -11.00	Conclusions	Christian Zinglensen, Director, ACER.