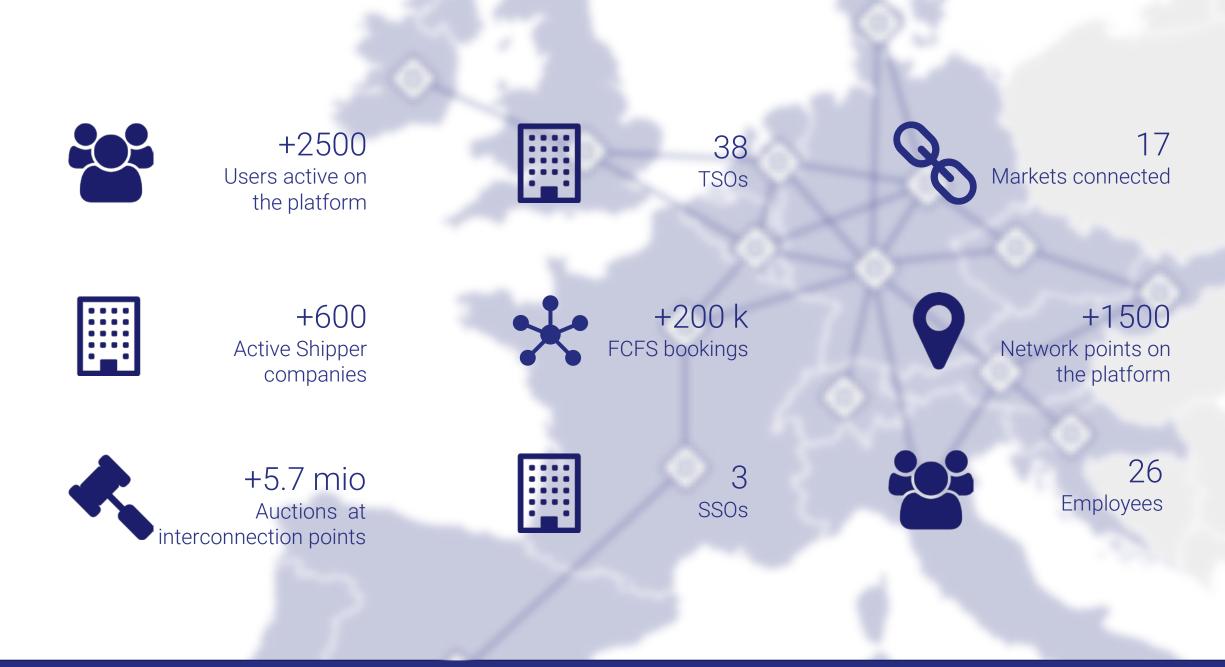
## We believe in the power of collaboration.

### ACER workshop June 19, 2018







## HOW

## We discover, design and deliver.



## Users and regulators involved in every step

All stakeholders are involved thanks to our collaborative governance





## We can react to shifted priorities

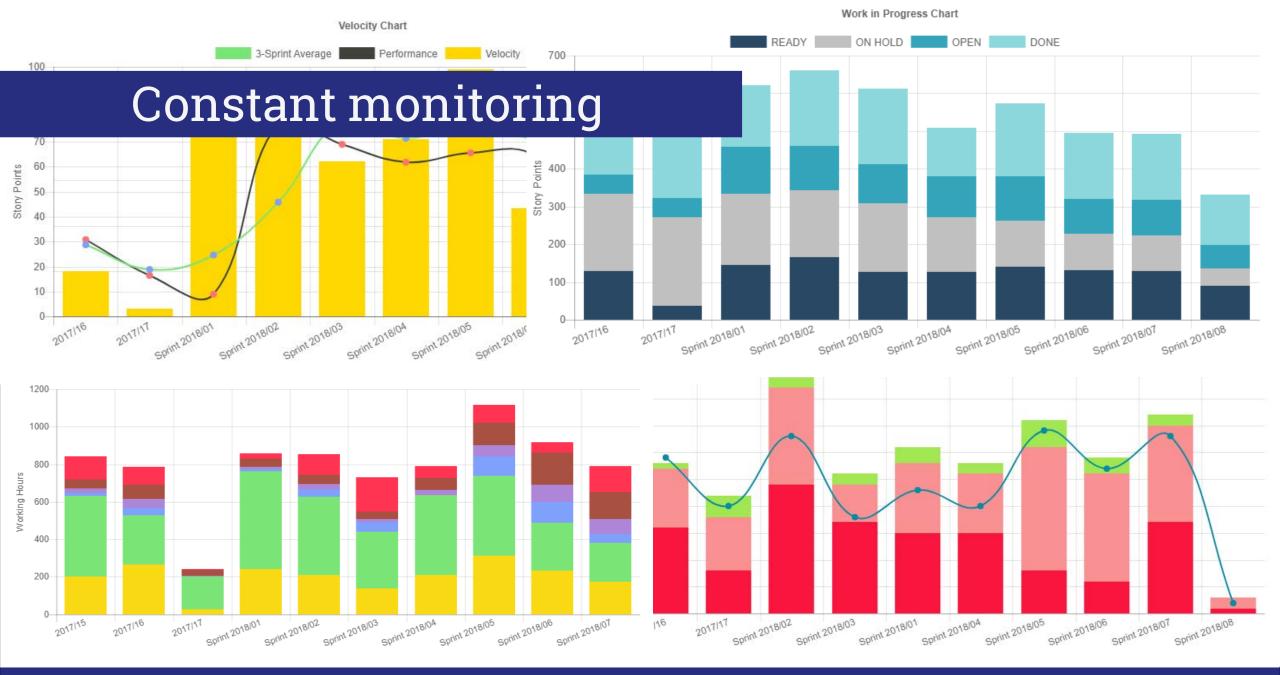
PRISMA is working according to lean and agile development methods





### Direct customer contact





PRISMA

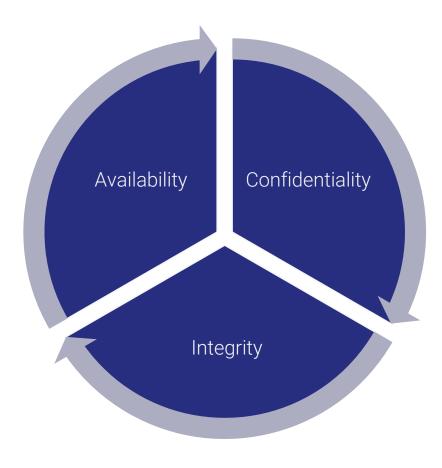
### Quality assurance

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### Data security is key

PRISMA complies to highest security standards and is constantly audited

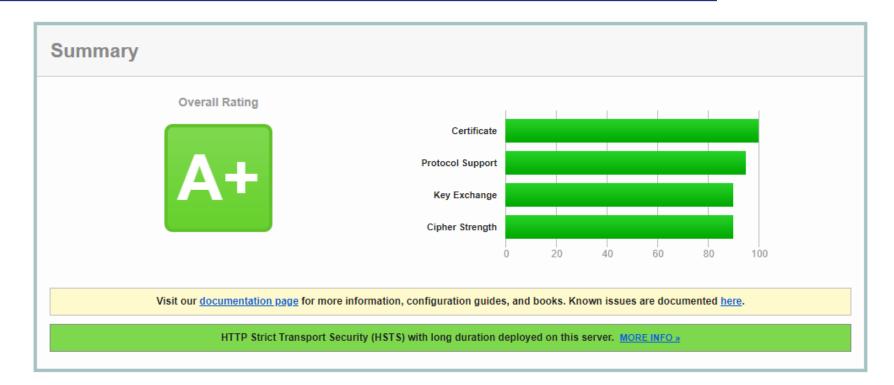


#### **CIA Information Security Triad**



## Never compromise on security

PRISMA is constantly having its security validated by independent experts



Run the test yourself: <a href="https://www.ssllabs.com/ssltest/analyze.html?d=platform.prisma-capacity.eu&latest">https://www.ssllabs.com/ssltest/analyze.html?d=platform.prisma-capacity.eu&latest</a>



# We offer.



## Criteria as shown in the Baringa study (2015)

	C-1	Requirement	PRISMA		
U	Category		Unweighted	Weighted	Comments
1		Allocation of firm capacity		12	Full compliance with CAM NC firm capacity allocation
2		Allocation of interruptible capacity		4	Full compliance with CAM NC interruptible capacity allocation
3	Its	Bundling of capacity products		12	Full compliance with CAM NC 1:1 capacity bundling
4	Jer	Ascending clock auctions (yearly, quarterly, monthly)		12	Full compliance with CAM NC ascending clock auctions
5	ren	Uniform price auctions (day-ahead, within-day)		9	Compliance - in live environment; no within-day auctions run yet in live environment*
6	requirements	Day-ahead bid roll over		6	Functional and in production, not yet been used in live auctions*
7	le E	Support of kWh/h and kWh/d as capacity unit		4	Partial compliance; kWh/d to be implemented by mid-October
8	core	Secondary capacity trading		12	Full compliance with secondary trading facilitation
9	S S	Automated bidding		8	Full compliance with automated bidding
10	NC	Reporting of platform transactions (bidders and public)		8	Full compliance with reporting platform transactions and auction results
11		Bundling of capacity in 1:n situations		12	Full compliance with CAM NC 1:n bundling
12		Offer of competing capacity products		4	Full compliance with CAM NC competing capacities
13	· S	Surrender of capacity		4	Full compliance with capacity surrender methodology in CMP
14	NC ass. req.	Buyback of capacity		4	Full compliance with capacity buyback methodology in CMP
15	ž -	REMIT data reporting obligations		8	Full platform transaction reporting capability, likely compliance once REMIT finalised
16		Authorisation level management		8	Full control over the management of user authorisation and access
17		Network point display and administration		8	Full control over the management of network points
18		Secure platform access for network users		12	Secure access for both TSO and shipper users
19	F	Peak service load		8	PRISMA infrastructure is physical and used / available capacity is approx. 30% available
20	Enabling IT	(Financial) insurances taken up to cover disruptions		4	Platform specific insurance plus service provider insurance with total annual cap of €30m
21	blir	Data backup and security		12	Platform specific data backup and security standards and policies
22	na	Continuing development (EU / national regulations)		12	Planned and documented development milestones for future capability
23		Shipper and user registration on the platform		12	Clear registration processes for TSOs and shippers
24		Graphical user interface of the platform		9	Usable UI with some issues (navigation and performance), usability improvement underway
25		Options for connection to the platform		3	GUI available plus web services available and limited services for users
26		TSO and shipper automated communication		12	Fully fledged web services interface available and used by the majority of PRISMA TSOs
27	ess	Multi-currency booking		4	Multi currency booking, with ForEx rates from European Central Bank
28	User ndlin	Credit limit check		8	Complex and mature real-time credit limit function, aligned to TSO credit mechanism
29	User riendline	Cost reflective fees		12	Alignment of fees to costs: see further slides on 'Charging structures' and 'Governance'
30	Į,	Cost transparency for TSOs		12	Transparency of charging structure: see further slides on 'Charging structures' and 'Governance'

Note. Baringa considered criteria with IDs 5 and 6 for PRISMA, and ID5 for RBP respectively, as technically compliant with CAM NC, and therefore did not account as non-compliant on slide 12 overview of compliance as of 19 August 2015. The criterias' compliance is rooted in functions being available in live environment, but not yet running in auctions. This is a consequence of taking account of discussions in the study Steering Group of 25 August 2015.

### PRISMA is fully compliant with all "Baringacriteria"

#### Focus on open criteria in Aug. 2015



#### **Uniform price WD auctions**

Over 5 mio within-day auctions have already been held on PRISMA



#### DA bid roll over

Available since Nov. 2015 and used by 93 shippers



#### Support of kWh/d

Implemented and used by the British TSOs since Oct. 2015



#### Graphical user interface

Continuous performance improvements Major Usability measures implemented together with platform users



#### **Connection to platform**

GUI and web services available for users New state-of-the-art REST API available since Sept. 2017



#### 100+ Users of REMIT service

REMIT Compliance Council & Guidelines Regular trainings of staff & service providers



## Status of additional CAM criteria and national requirements

#### Focus on new criteria related to CAM and national requirements



#### **Incremental capacity**

Early implementation: Feb. 2018 Used for upcoming yearly auctions (Video tutorial online)



#### Anonymity of trading procedures

Shipper anonymity is ensured during both the primary and the secondary capacity booking processes



#### Balancing groups

Available since 2013 and used by all German/Austrian TSOs



#### Capacity upgrade services

Available since 2013 and used by all German TSOs



#### **Protocols and message formats**

AS2 available, AS4 as of 1st request Edig@s in place for REMIT reporting Can be extended to TSOs & shippers on request.



## Strong performance regarding the additional evaluation criteria

#### Focus on new evaluation criteria



#### Price effect towards end users

Platform cost are fully transparent Access is free of charge for network users



#### **Capacity conversion service**

Available since 2018 Extending CAM scope (incl. DA conversion)



#### User input in platform development

All stakeholder groups involved by continuous consultations



## From helpdesk to customer care

#### Focus on new evaluation criteria



#### Helpdesk availability

Technical and business support available 24/7



#### Helpdesk availability in other languages

Current helpdesk available in English and German; Italian available as of Aug. 2018. Thanks to our international team, we are also able to support individual requests in the following languages by native speakers: English, German, Italian, Polish, Russian, Spanish, French, Portuguese and Dutch





## A roadmap in line with market needs

- Improved TSO GUIs
- Cloud hosting
- Shipper API v.2
- New customer care approach

- Reporting section improved
- Secondary trading simplified
- User registration eased
- SSO services extended

- Improved primary trading
- New TSO pricing model



## Service pricing is evolving to better suit the growing collaboration

ng	Based on ENTSOG voting rights	Costs allocated according to ENTSOG voting rights
Existing		
Ê	Fixed price	Case by case for customers not bound to CAM
Future	Usage based	Costs allocated to platform functionalities



## Independent Platform Operator

Transparency in Governance and Finance – Ensuring Compliance and Competition



#### **Cost Transparency**

Balance sheet published Annual closure report Yearly Audit



#### **Governance Transparency**

Articles of Association and Shareholder Structure publicly available



#### **Platform Ownership**

Intellectual property fully owned by PRISMA Independence from licensing Clear contractual responsibility



#### Inter-TSO Competition

Confidentiality of data as required by Antitrust and Energy Regulation



#### **Development of Specific Services**

Increased cost-efficiency of TSOs Compliance with national regulation Considered in Service Contract



#### **Platform Performance**

Reliability and Stability Continuous Development Customer Experience



## WE MAKE FAIR MARKETS HAPPEN

"[...] what I appreciated the most was the ability to experience how the environment in PRISMA is challenging and dynamic, you are truly a beautiful society made up of fantastic people." – Italian Shipper

> "[...] We are really looking forward to use PRISMA as one of our marketing channels, giving our customers the possibility to buy storage capacities on the leading and best known transmission capacity platform in the European gas business." – Austrian SSO

